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August 12, 2019

Beverly Green
Area Manager of Penelec
405 West Plank Road
Altoona, PA 16602

RE: Roaring Spring Borough, Blair County, PA

Dear Ms. Green:

As the solicitor for Roaring Spring Borough, Blair County, PA, I have again been asked by Borough Council to send this letter to you expressing the Borough's concern and frustration with the frequent power outages experienced in portions of the Borough over the last several years. The last widespread outage occurred on July 5, 2019 and lasted from 5:30 pm until 1:10 am.

I am sure Penelec has a complete record of the exact number of outages which have impacted Roaring Spring in the last several years. Whatever the exact number, the reality is that the outages experienced by Roaring Spring residents have been numerous. The Borough has been receiving complaints about the problem and Borough officials want answers. The frustration is palpable.

Every power failure causes issues with traffic lights, business interruptions and inconvenience to residential customers. General explanations of bad weather or falling objects can likely explain some of the outages. Common sense seems to suggest, however, that technical or mechanical issues are occurring with Penelec's transformer and equipment on the east end of town. Council would like to know whether larger capital improvements are forthcoming concerning the substation.

Borough Council expects that its residents receive electricity in a consistent and reliable fashion. Council, therefore, has asked that I deliver a message to Penelec that any needed repairs and updating of equipment be accomplished in a prompt fashion so that the residents and businesses of Roaring Spring Borough won't be, all too often, left in the dark. Council is requesting that Penelec provide a timely written response to this letter so that it can better respond to constituent complaints. The PA PUC is being provided a copy of this letter and Council will consider pursuing assistance from that agency if necessary.

Thank you for attention to this matter.

Very truly yours,


Larry D. Lashinsky

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pc: Roaring Spring Borough, by email
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265